Vivantes –
The German Health Network
Berlin, Germany

Vivantes is the largest local hospital network in Europe. All facilities are located in the German capital Berlin.

Vivantes is a future oriented and highly efficient health enterprise. Our quality centred philosophy is the basis of our enterprise.

Our hospitals offer the best medical attendance and qualified caring human assistance. The rise in the number of patients has been rising for many years proving such facts. The following figures reveal Vivantes Netzwerk für Gesundheit GmbH’s potential:

• approximately 13,500 workers
• 450,000 patients per year
• 9 hospital buildings with approximately 100 clinics and institutes
• 12 nursing facilities
• an outpatient rehabilitation programme
• The 2005 turnover was 746 million euros.

In its nine hospital buildings the leading firm Vivantes takes care of a third of Berlin’s patients. Our enterprise offers a broad range of medical services for almost every medical indication.
Our priority is the person’s wellbeing. In all Vivantes clinics, patients are treated according to the highest quality standards, which are based on the latest medical and nursing knowledge.

Vivantes stands for both basic health care and for top medicine specialising in various areas. Thus, highly specialised diagnoses and therapies are carried out and used at Vivantes, some in separate medical centres. Consequently our enterprise plays a pioneering role on medical and specialisation matters.

We offer the following centres:

- A centre for affective disorders
- A centre for breast diseases
- An endometriosis treatment centre
- An centre for endoprothesis
- A centre for vascular medicine
- A centre for cardiac dysrhythmia
- A centre for infection and HIV
- A liver and endocrine surgery centre
- A centre for spinal diseases
- A centre for pelvic floor diseases
- A thoracic centre
- Three tumour centres
- A centre for urology
- A prenatal centre
- A hand, plastic and aesthetic surgery centre
- Health check ups
- An aero medical centre

In order to achieve a cautious but accurate diagnosis, at Vivantes we work with the latest medical technology from the most prestigious manufacturers, including virtual techniques such as virtual colonoscopy and cardiac 64 CT, etc. The same applies in the case of interventional therapy: the most modern special wards are available for example endoscopy, angioplasty, radiotherapy, etc.

At Vivantes we always find the appropriate professionals for our patients. Our services are also available for foreigners. In addition, Berlin offers the incomparable advantages of a cosmopolitan metropolis.
Vivantes International Medicine

The products and services offered by Vivantes are available to the worldwide market. Besides, Vivantes International Medicine is an international acknowledged associate in various organisations. Our patients widely appreciate the innovation and reliability of a leading German health network.

Vivantes International Medicine offers four independent product fields, which can also be combined:

- **Patient Therapy Program** for foreign patients and the people accompanying them
- **Teaching Program** for foreign doctors in their countries
- **Education Program** for foreign doctors in Germany
- **Consulting Program** for foreign state and private organisations.

Vivantes International Medicine can offer their assistance in various aspects. We are pleased to offer further or customised services if required.
Patient Therapy Program

Our Patient Therapy Program combines three advantages. Such a combination is available exclusively at Vivantes International Medicine.

- Diagnosis and treatment for foreign patients in highly specialised facilities
- Our clinics are adjusted to the needs of foreign patients.
- Patients and the people accompanying them enjoy the privileges of being in a metropolis like Berlin.

Vivantes International Medicine has developed this concept and has implemented it competently. Thus, patients can be confident that all their wishes regarding medical, nursing and service orientation matters will be fulfilled. We want our patients to feel reassured during their stay at Vivantes, which will have a positive effect on their recovery process.

From the beginning, we accommodate every patient’s individual wishes and we are always available at any time to help them with any questions about their stay. Our multilingual team works specifically to achieve that.

Our main concern is obviously organising the medical services required. Directly after receiving the main medical data, we consult specialist doctors in order to develop and carry out the best treatment possible. At Vivantes the patient is treated, from the very beginning, by the specialist that is needed in their case.

Our activity does not only involve organising medical treatment but also taking care of all other issues during the patient’s stay. We will provide you with personal advice on your stay, we will simplify the process of obtaining your visa, we will also provide advice for the accompanying person or arrange hotel stays, etc.
Vivantes International Medicine offers a transparent pay system, accordingly to which the bill will only feature the services that have actually been used. There are also many service levels to choose from for various medical and commercial demands.

The following is a detailed list of the services we offer regularly:

- Accommodation for patients from different countries – we speak Russian and English fluently
- A medical assessment of the previous results the patients submits
- Price calculation for the medical treatment and all basic services
- Delivery of an estimate of costs and a treatment contract within 24 hours (on working days)
- A visa invitation for patients and the people accompanying them.
- The latest diagnosis techniques and therapies. Multilingual personnel (English and Russian).
- Further services i.e. the rehabilitation targeted.
- Liquidation of the exact services

Furthermore, we offer:

- Diagnosis and treatment by our prestigious head physicians from Berlin
- VIP accommodation in single or double bed rooms

We arrange individual packages for executives. We provide further individual services at all times, such as the following:

- Arrangement of an accommodation unit with a suite
- Translation services in other languages
- Security service
- Accommodation of the accompanying person in the clinic
- Organising hotel accommodation
- Organising cultural programmes, etc.

Vivantes International Medicine, therefore, offers its patients and the people accompanying them much more than just the best health care. Moreover, our guests will never forget the impressions of one of the most interesting metropolis in the world: Berlin.
Vivantes International Medicine enables a greater demand for international knowledge transfer in the field of health care. Therefore Vivantes Netzwerk für Gesundheit GmbH's extensive expertise in the medical field and in the management area is accessed and transferred onto third parties. Vivantes is currently training over 500 doctors in the field of postgraduate specialisation, which is accredited by the official medical association. Vivantes has a department for health care consulting and for clinical research, an advanced training school and one of the largest German colleges for medical assistants. In the field of training and education, we offer the following additional programmes:

**Teaching Program**
We organise and coordinate international projects in the field of international medical apprenticeship abroad. The integration of our trainers occurs mainly at medical school. Our professors, clinic directors, main doctors, external staff and managing directors work on the ground as guest professors or through other cooperation agreements.

**Education Program**
Vivantes International Medicine coordinates and organises projects in international postgraduate training in medical specialities. Variable education programmes are also available if required. The details are the following:
- Attending lectures
- Customised further education programmes
- Long term further education according to German standards.
We place special emphasis on working together with foreign state or private organisations. International doctors who are thinking of working abroad for some time can contact us directly.

**Consulting Program**
Vivantes International Medicine works on solving various problems in the area of health care consulting based on our own experience and competences. There are currently about 1000 clinics under our health and economic management. We offer counselling services in the following areas:
- Health care systems
- Hospital finance system
- Hospital planning
- Hospital organisation
- Strategic medical technology
Welcome to Berlin,

Vivantes International Medicine combines the latest medicine with the advantages of the German capital city.

We are looking forward to helping you and to welcoming you and the people accompanying you to Berlin!

Our international office is at your disposition in order to give you a warm welcome and guidance.

We guarantee the best individual service.

Yours faithfully,

Dr. Andreas Schmitt
Medical director
and regional director
for the region North
Vivantes International Medicine

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